

**Problem:** I can't see the top Menu or "Quick Search" on the Replacement Parts website.

**Solution:** Your internet is being sent through a proxy server. The proxy server is blocking the aspx frame for webpage. Please use the following instructions to correct the problem:

- Open your Internet Explorer browser page.
- At the top of the toolbar, select "**Tools**" (see illustration 1)
- Select "**Internet Options**" (see illustration 1)
- On the top right had side of the pop-up window, Select the "**Advanced**" tab (see illustration 2)
- Using the scroll bar on the pop-up window, scroll down until you see "**HTTP 1.1 settings**" (see illustration 2)
- Make sure BOTH of the the following have check marks:
  - Use HTTP 1.1
  - Use HTTP 1.1 through proxy connections
- Select "**Apply**"



Illustration 1

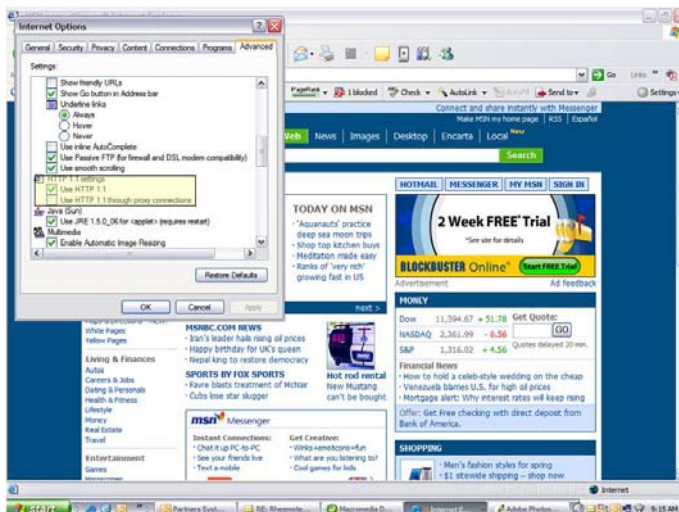


Illustration 2